

ADDITIONAL REGULATION FOR COVID-19

Dear customers,

Welcome to the Al Cor Camping, we are glad that you have chosen us to spend your holiday here.

Due to the Covid 19 health emergency, we indicate here some prevention measures and behaviors to be observed scrupulously during your stay at our facility in protection of your and our health and safety.

In accordance with the safety protocol for reception activities and accommodation facilities in the Autonomous Province of Trento of date 10/06/2020 We inform you that:

- 1) We will not be able to welcome you into our facility in the **presence of fever** above 37.5 degrees and flu symptoms (cough, cold, joint and muscle pain, conjunctivitis) your and your crew members.
- 2) If flu symptoms and/or fever above 37.5 degrees occur **during your stay**, give immediate information at the reception, possibly by telephone (diurnal: +39 0464 505222; by night: +39 327 3757790), in order to allow us to contact the relevant health authorities. In the meantime, you will be asked to remain isolated at your pitch or accommodation until the medical health provisions arrive. Any information will be processed according to the provisions of the current privacy policy.
- 3) We strongly recommend **the use of health facilities** (WC, sinks, sinks and showers) present in your campers/trailers as a preventive measure to the spread of the contagion. The same recommendation applies to guests who rent our rooms or villas.
- 4) Always maintain a **safe distance** of at least one meter from non-cohabiting people.
- 5) Wear the **face mask** in indoor common spaces (toilets, showers, sinks, washbasins) and outdoors (pathways and forecourts). It is not mandatory to use the mask between cohabiting cores in their own pitches/rooms/villas/bungalows. However, if the cohabiting households receive visits, the use of the mask is mandatory for all occupants and visitors.
- 6) Avoid **gatherings**, especially in indoor common spaces (toilets, showers, sinks and washbasins). Unfortunately, in order to protect collective health, for this year no gatherings will be allowed for celebrations or collective dinners in the entire area of the campsite.
- 7) **The common room** will be accessible by only one person at a time and only for the collection and take-away of snacks and soft drinks from vending machines.
- 8) Occupying the pitches and positioning one's own means, one is asked to observe a '**respect zone**' of at least **50 centimeters** from the boundary of one's pitch. This is to ensure the social distance of 1 meter between one crew and the other.
- 9) For this year, unfortunately **the playground will not be available**. This as a preventative measure to reduce the chances of the spread of the virus.

The Camping Directorate ensures that safety protocols for the prevention of contagion are applied within the company, according to the current regulations.

- Outside the front desk you will find gel sanitizing hands. The front office is protected by a plexiglas barrier. The blue keys to access and exit the campsite at closing time, will always be provided to you after proper disinfection. In the same way, you will also be handed the keys to rooms/villas/bungalows that you book.
- The bathrooms, washbasins and chemical toilets will be completely sanitized and disinfected twice a day from 06:00 to 09:00 and from 13:00 to 16:00. In addition, our staff will frequently disinfect the surfaces of greatest contact during the day.
- The camper wash and the common room will be sanitized and disinfected scrupulously several times a day, following the directions provided by safety protocols.
- At their entrance of all the premises are placed special dispensers of disinfectant gel that you have **to use both at the entrance and at the exit of the premises**, which will be constantly aerated, with air vacuum cleaner in operation at the maximum of its power
- Our rooms, villas, bungalows and caravan will be sanitized according to safety protocols at each change of crew.
- A special signage placed in multiple places within the facility will help you to be informed about the basic rules of risk prevention Covid 19 and the behaviors to be adopted for this purpose.

By combining your attentions and our daily commitment, we will get together the best conditions for your pleasant holiday in safety and serenity.